

COMPANY POLICY

Tecno Line srl intends to be the strategic supplier of furniture metal parts in Europe and worldwide.

We want to:

- Understand the customer needs through close and open communication
- Understand the industry development and always be at the forefront
- Be a champion in our industry thanks to innovative solutions
- Support our customers at any time, because the success of our customers is also our success
- Deliver products that meet customer requirements.

To achieve it, we want to:

- Spread the Continuous Improvement Mentality around
- Create a solid, well-established team with experienced seniors and vigorous juniors
- Promote the training and the education of our employees to increase the awareness
- Ensure the respect of all co-workers' rights, making sure that there is no inhuman treatment, including the physical and mental coercion or the verbal abuse of employees.
- Create an organization that examines the costs of non-quality and realizes faultless products
- Keep our suppliers for genuine partners who share our goals and our quality, aiming for a management in accordance with the highest standards of ethical behaviour and with valid laws and regulation, including all anti-corruption rules and regulations; blackmailing, corruption and embezzlement are strictly forbidden
- Work in full compliance with environmental regulations, promote internally and externally pollution prevention and environmental protection, spreading among all levels the culture of respect for the environment
- Ensure a healthy and safe work environment, periodically verifying the exposure to potential risks to safety, adopting preventing measures, providing personal protection when necessary.
- Reject the child, forced and compulsory labour
- Ensure equal opportunities, without discrimination based on age, ethnicity, skin colour, religion, sex, sexual orientation, or disability.

Tecno Line srl is constantly committed to the timeliness of the policy, the appropriateness of the resources, the methods, and the means of information. Periodically, the topicality of the current context, the risk analysis, and the measurable objectives are monitored, so that they can be met smoothly.

The principal tool used for the control of all objectives and, more generally, of the Quality System consists of different instruments: the revision of the Management, the audits, the periodical meetings for a constant improvement.

We are proud of our work and we want our customers to be proud of having Tecno Line as a strategic partner.

Colceresa, 08/05/2020

Tecno Line srl

